

Deborah.Easterling

From: Deborah.Easterling
Sent: Tuesday, September 04, 2012 3:01 PM
To: 'Donna Dodson'
Subject: RE: Tega Cay rate increase protest

Dear John and Donna Dodson,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Donna Dodson [<mailto:donnajohndodson@gmail.com>]
Sent: Friday, August 31, 2012 5:41 PM
To: PSC_Contact
Subject: Tega Cay rate increase protest

Please see attached:



* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Date: * August 28, 2012

Protestant Information:

Name * John A. and Donna Dodson

Mailing Address * 3038 Point Clear Drive

City, State Zip * Tega Cay, SC 299708 Phone * 803-548-0591

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

We are customers of Tega Cay Water Service which is the company asking for a huge rate increase.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Our water and sewer bill is already outrageously expensive. It has continually gone up almost month by month for no apparent reason.

Last week on August 22, we got a recorded phone call from TCWS saying they were working on the lines in our area and that our water pressure could possibly be low for a day or so and that we should boil our water until further notice. Within 10 minutes, we had NO WATER. This was how much notice we received !

We also received a letter a few months ago stating that we had an above-average lead content in our water.

TCWS does not provide quality service --- nor a quality product --- and we are tired of paying their exorbitant prices.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

I cannot speak in public.